

FIELD SERVICE BULLETIN

FSB# 220531

May 31, 2022

Affected Products: All CDMA-Synchronized products operating in the United States.

Part Number:	Description:
3028-xxxx-xxx	Sonoma N12 Network Time Server
3026-xxxx-xxx	Sonoma D12 Network Time Server
3025-xxxx-xxx	Meridian CDMA Frequency Reference
3020-xxxx-xxx	Tycho CDMA Frequency Reference
3016-xxxx-xxx	Unison CDMA Network Time Server
3014-xxxx-xxx	Tempus LX CDMA Network Time Server
3013-xxxx-xxx	Tempus Cntp Network Time Server
3007-xxxx-xxx	Praecis Cntp Network Time Server

"x" is a variable.

This [LINK](#) contains important information which explains what is happening with CDMA technology at present.

Based on Verizon's and T-Mobile's CDMA sunset actions, we have discontinued production of our CDMA-based products. We recommend customers consider our [Sonoma D12 GPS Network Time Server](#). A GPS-based solution has a long, certain future. It does, however, require the installation of a roof top (or window-mount) antenna.

In anticipation of CDMA signal loss, we recommend that you set-up your time server so that it polls another time server on your company network or on the internet. Doing this would provide a secondary backup source to your CDMA source. In cases where CDMA is no longer available at your location, this would be the primary source. This configuration is known as "Stratum 2". Instructions are provided by the [Stratum 2 Configuration Product Note](#).

We highly recommend pointing to an authenticated server. Information on NIST authenticated servers is [here](#). Without authentication, you can point to *time.nist.gov*. For long-term solutions, give us a call and we can discuss options to make a GPS solution work for you.

Feel Free to Contact Us if You Have Questions or Need Help:

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